



January 22, 2010 (Revised)

To All SSI Customers:

SSI is moving to a new facility on February 19th, 2010.

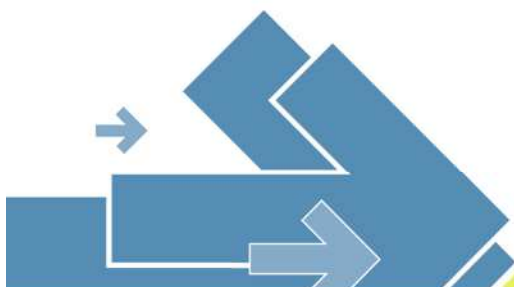
Many will recall that SSI moved into our current facility in July of 2007 after residing at the prior location for over a decade. We had hoped to stay longer, but our current lease is up later this year and the property owner has negotiated a lease with a single tenant to take over the entire building including our 21,000 sq ft suite and the remaining vacant 50,000 sq ft.

SSI has negotiated an early termination of our current lease in exchange for alternate and commonly owned space just across the street from the current location. Tenant improvements are under way and we expect our new office and data center to be fully built out and ready for our transition beginning at the close of business on February 18th. We expect to be closed on Friday and Monday and then re-opening on Tuesday February 23rd. We will have a short blackout period while our data center is moved, but we expect to have our web site and data center functioning well in advance of the Tuesday re-opening.

Our phone numbers, email addresses, etc will remain unchanged. As of February 23rd 2010, our new address will be:

9595 SW Gemini Dr
Beaverton OR 97008

Visitors to our new facility will find it to be comparable or even an improvement over the current one. We'll be occupying a newly renovated 20,000 sq ft office that's equally modern and with all of the same quality furnishings and finishes. Our data center will be larger and upgraded with new infrastructure including security systems and redundant data connectivity, power, and cooling systems. We would like to invite all of our customers to visit and see our new operations in action.





(971) 249-5400 tel : (971) 249-5401 fax : 9300 SW Gemini Drive, Suite 200 : Beaverton, Oregon 97008 : www.ssui.com

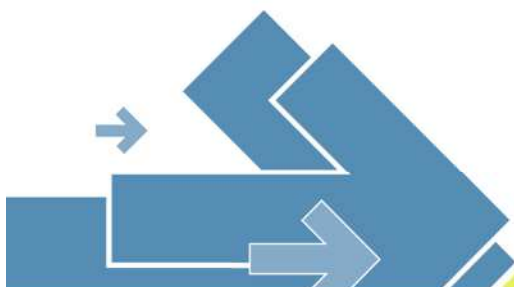
We are, of course, keenly aware that moving is a disruption and it's our highest priority to keep those disruptions to a minimum. Those of you who worked with us during our last move will recall that our moving plan was well executed and that our data center was back up and running before most even realized that it was down. Our goal will be to continue that same tradition.

It's important to note that no action is urgent on the part of our customers. SSI will be registering a change of address with the USPS and we are only moving a block away. That means that we'll have the same US Mail and other delivery agents who will all be aware of the move. You should be able to send correspondence to the new or the old address for at least the next several months. We would recommend that you go ahead and change any pre-printed forms or other references to our old address, but that should not be seen as necessary right on the day of the move. SSI will be notifying carriers directly as part of our move plan and direct notification from customers, if required at all, will likely only be needed as a follow up measure well after the move date.

To better manage questions and concerns about the move, we've setup a designated e-mail address. Please send any such inquiries to moveinfo@ssui.com. We'll also be posting notices to our web site or direct e-mailing as appropriate.

Sincerely,

Gary L Rodenbeck
Executive Vice President
Software Solutions Unlimited, Inc.



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